• Automatically populate law, medical, and fire ProQA data into the correct Spillman Computer-Aided Dispatch (CAD) fields.
• Conveniently access the ProQA responder script and case summary from Spillman CAD.
• Easily view the ProQA determinant while working in CAD.
• Efficiently track incidents between CAD and ProQA using the same response code and incident number.

Key Features
Bi-Directional Data Flow
Users can automatically store law, medical, and fire call data in both ProQA and Spillman CAD, with the interfaces populating the data into the appropriate CAD records, saving dispatch time and reducing the chance of error. Likewise, the interfaces integrate dispatch data, such as the location of the incident, into the correct ProQA fields. The interfaces also create responder scripts or case summaries of ProQA calls in the comment fields of CAD.

Streamlined Operation
The interfaces allow users to open a ProQA screen automatically while working in CAD. System parameters can be set so that the screen opens when a law, medical, or fire call is received. The interfaces will automatically populate the appropriate ProQA fields with information determined in the system. As determinant codes are updated or reconfigured, this information is immediately passed on to dispatchers through the Spillman dispatch system. The interfaces also allow call takers and dispatchers to place ProQA sessions in a pending status during high-volume call times. ProQA session that have been closed can then be quickly re-opened and completed when time allows.

Fast Response
Personnel can use the ProQA determinant from Spillman’s CAD to quickly define the agency’s response plan and unit recommendations. The ProQA determinant is automatically populated into CAD after data is entered in the interfaces, allowing an agency to respond efficiently to calls.
Total Software Integration

Spillman’s Integrated Hub™ is an open, centralized database where all agency information is entered, stored, and extracted in real time, providing total software integration. This allows users to enter data once and have it automatically shared among related modules. Agencies using the ProQA Interfaces can optimize their system and enhance productivity through total integration with the following modules:

- Computer-Aided Dispatch (CAD)
- Fire Mobile CAD

For more than 30 years, Spillman Technologies has provided public safety professionals with innovative software solutions and reliable customer service. Today, Spillman’s integrated public safety software is used by more than 1,500 sheriff’s offices, police departments, communication centers, fire departments, and correctional facilities nationwide.